

Resident Satisfaction Move-In Survey

Welcome to your new home. We are the Balfour Beatty Communities Management Team and are responsible for getting your home ready for you. Our goal is to provide you with a clean “repair free” home. In order for us to serve you better, we need your valuable input. Please take a moment to fill out this survey and return it in the postage-paid envelope or place it in the drop box at the Balfour Beatty Communities Management Office.

Rating:

1 = Excellent 3 = Fair 5 = Unacceptable
2 = Very Good 4 = Poor

	1	2	3	4	5
Was management prepared for your arrival - keys ready and paperwork completed?					
Clean carport/driveway					
Clean yard, front & back					
Entry keys and locks					
Refrigerator - clean and supplied with fresh ice cubes					
Range - clean, free of grease					
Dishwasher in good working condition					
Garbage disposal in good working condition					
Screens in all windows					
Screen door operable and in good condition as applicable					
Bathroom fixtures – clean and working well					
Bathroom exhaust fan working					
Floor coverings clean but stained or old					
Floor coverings – clean					
Air conditioning cooling					
Good water pressure					
All lights working					
Home painted					
Electrical outlets working					
Overall, how satisfied were you with your move in experience					

Is there anything we can assist you with at this time? _____

Thank you for taking the time to complete this Resident Survey. It is important that we hear from you. Please return this survey to the Balfour Beatty Communities Management Office as soon as possible. We sincerely want to hear from you in order to make continuing improvements to your quality of life in our military community.

Home #: _____

Date: _____